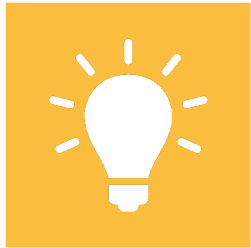




# Strategic Plan 2024–2028



## Vision

The Library will be the centre of our diverse, vibrant community, where people and possibilities come together.



## Mission

We connect people to welcoming spaces, ideas, information and each other.



## Values

- Community First
- Working Together
- Caring and Belonging
- Intellectual Freedom
- Reading and Literacy



## Strive for Excellence

- Create and implement an evidence-based model for service development and delivery.
- Increase awareness and knowledge of intellectual freedom.
- Evaluate and update the Library's customer service framework.



## Foster Resilience

- Cultivate a culture of workplace well-being and engagement.
- Develop a leadership and succession strategy.
- Build on and enhance library staff skills and expertise.



## Engage with our Community

- Share a deeper understanding of the value of library services with our community and stakeholders.
- Explore further opportunities for collaboration with our community members and partners.
- Build a stronger understanding of our current and future users to better serve the needs of our diverse and growing community.

